

## **DISPUTES AND COMPLAINTS**

Warlawurru Catholic School is founded upon a shared commitment to the common good of all in our community. At all times we strive to emphasise the sacredness of human life and the dignity of each individual.

There may be times when a dispute or complaint may arise and we will follow the following steps. CECWA Dispute and Complaint Resolution is uploaded to our web page for a more detailed explanation.

## **Dispute/Complaint**

- Please contact the teacher/staff member involved to attempt a resolution
- If this is unsuccessful, please contact the Principal
- Parties involved are offered support person(s)
- The Principal will attempt a mediation
- If this is unsuccessful the principal will contact CEWA for further advice
- The Principal will advise parties of decisions and maintain appropriate written records
- Party/ies not satisfied a request for review can be made to
  - Executive Director of Catholic Education